

Annual Tenant Conference Agenda

- 18.00 **Welcome and Meeting Protocol**, Elaine Travers, Chief Executive
- 18.05 **Influencing Strategy and Priorities**, Elaine Travers, Chief Executive
- 18.15 **Community Engagement Event Action Plan**, Jen Barrow,
Services Director
- 18.40 **Influencing Rents and Shaping Services**, Jen Barrow,
Services Director
- 19.00 **Questions and Feedback**
- 19.35 **Raffle**
- 19.45 **Meeting Close**



Elaine Travers,
Chief Executive



Jen Barrow,
Services Director

We're Excited to Welcome You to Our 25th Annual Tenant Conference!

We value your thoughts and ideas and would love for you to join us at this important event. Together, we'll discuss key updates, including information about our Rent and Service Charge Review, which you can read about in the leaflet included with your winter newsletter.

If attending in person isn't convenient, you're welcome to join us online via Microsoft Teams. Simply reply by 10 January with your email address, and we'll send you the joining instructions by Wednesday, 15 January.

We look forward to seeing you there!

Join us from 5.30pm to learn more about our Digital Media and take part in a live demo on our customer portal.

Return Address: Glasgow West Housing Association 5 Royal Crescent, Glasgow, G3 7SL

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Glasgow West Housing Association

has pleasure in inviting

to participate in our **25th Annual Tenant Conference**
on **Thursday, 16 January 2025, 6.00 - 7.45pm.**

(Registration from 5.20pm and Digital Media demo from 5.30pm)

The Pyramid at Anderston

759 Argyle St

Glasgow

G3 8DS



Please note that only on street parking is available.

Please RSVP by 10/01/2025 by calling 0141 331 6650 or emailing events@glasgowwestha.co.uk