

Annual Tenant Conference 2023

Comments & Evaluation Form

To help us monitor the quality of the information we provide, and to ensure we give you the information you want, we would appreciate if you would take a few minutes to complete this Evaluation Form. **You should be able to answer the majority of the questions before the formal presentations take place.**

Your comments will be reported to our Management Committee and will help influence the decisions we make and the services we provide. The completed form should be returned to a member of staff for entry to the free prize draw on the Day of the Conference. You will need to put your name on the Form for entry to this draw: if you would prefer to remain anonymous, your feedback will still be included in our reports.

Thank you for taking the time to complete this questionnaire.

Name:	
Address:	
Telephone (Home):	
Telephone (Mobile):	
Email:	

**HOMES ARE OUR PURPOSE: SERVICE AND SUSTAINABILITY OUR PRIORITY
YOUR VIEWS SHAPE YOUR SERVICES**

ANNUAL RENT REVIEW 2023/24

Information on our rent proposals was provided in our Winter newsletter, on our website and at today's conference. Did you find this information helpful?

Yes

No

If you answered no, what other information would you like to receive?

Are there any other services you would like GWA to introduce?

Yes

No

Would you be willing to pay for these services?

Yes

No

ENGAGING WITH YOU

Our Consumer Panel meets a few times per year to discuss service issues and provide feedback from the tenant's perspective. Recent topics included our antisocial behaviour strategy and welfare rights service. We hold a list of interested parties, who will be the first point of contact for any upcoming Consumer Panels.

Are you interested in being part of this group? Yes No

Preferred contact method:

Home telephone

Mobile telephone

Email

Letter/ written format

What topics would you like us to consult with you on?

MANAGEMENT COMMITTEE (MC)

Our MC are generally local people who volunteer their time to come along to meetings once or twice per month to make decisions on the work we do. It's important that our MC are representative of our tenants and our community. It's also a great way to learn new skills.

Are you interested in coming along to our Committee Training Forum (commencing February 2023) to find out more about the role of a MC Member? Yes No

Are you interested in joining our MC? Yes No

FUTURE SERVICES SURVEY

Did you take the opportunity to participate in the survey? Yes No

Are the results a fair reflection of your views? Yes No

If not, please comment below:

STRATEGY

Do you agree with our Mission, Vision and Values? Yes No

Comments:

ABOUT THE ANNUAL TENANT CONFERENCE

Have you been to our Annual Tenant Conference before? (please tick as appropriate)

Yes (in person)

Yes (virtually)

No

How would you rate: (please circle as appropriate) 1= very poor, 4= very good

	4	3	2	1
Your invite to this year's event?				
The venue?				
The layout of the room?				
The catering?				
The subjects presented?				
Your understanding about why we need your views?				
The level of feedback provided about last year's event?				

Any other comments?