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| Glasgow West Housing Association wishes to compare your experience, skills and knowledge with its requirements. You should therefore, try to show in the following part of the form how you satisfy these. This does not have to be from paid work, but can be from other experience. The Selection Panel may consider candidates who do not meet all the requirements, therefore please complete all sections as appropriate providing specific examples. | |
| PLEASE REFER TO THE ROLE PROFILEGIVING EXAMPLES, EXPLAIN HOW YOU MEET THE FOLLOWING CRITERIA: | |
| Demonstrating Good literacy, numeracy and communication  Proficient IT Skills (e.g Microsoft Excel, Word & Powerpoint). |  |
| Frontline Customer Service experience. |  |
| Proven ability to multitask, plan and organise work effectively |  |
| Self-motivated and demonstrates initiative |  |
| Team Player, flexible and reliable |  |
| Commitment to GWHA Values |  |
| DESIRABLE REQUIREMENTS - EXPLAIN HOW YOU MEET THIS CRITERIA (Provide specific examples for each criterion) | |
| Property Factoring Experience |  |
| Experience within Social Housing |  |
| Experience in Complaint Handling |  |

(please use a separate sheet if necessary)