

1.0 AIMS

- 1.1 To ensure robust measures are in place for the management of waste in GWHAs residential stock and offices.
- 1.2 To ensure compliance with legislation, guidance and good practice.
- 1.3 To mitigate risk.

2.0 CONTEXT

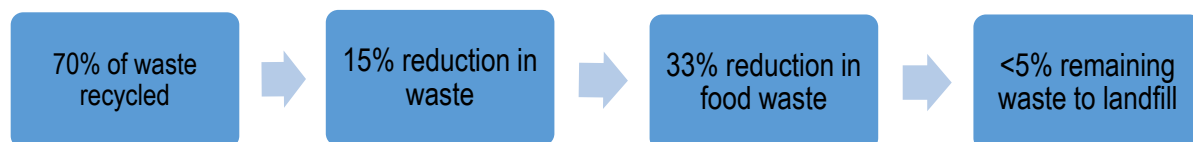
- 2.1 The provision of outside amenity spaces that residents are able to safely use and enjoy (and which encourage interaction and physical activity) is a key factor in determining customer satisfaction with the neighbourhood¹, and is equally important to GWHAs vision of *shaping thriving communities*. The robust management of issues around bin containment, collection, storage, pest control and bin raiders are thus integral to GWHAs Estate Management and Asset Management Strategies; with funding for delivery of the Strategy as set out within the procurement activity plan and annual budget.
- 2.2 Successful delivery of GWHAs Waste Management Strategy is reliant on addressing the complexities around the age and design of bin stores in the back courts (which are not designed for modern containment methods, and which impact on SHQS compliance); with further challenges around encouraging the participation of residents in multi-tenure developments in the delivery of short-term (e.g. reconfiguration of bin stores to fit wheelie bins) to longer term redesign solutions (e.g. the relocation of internal and basement bin stores to external sites within common areas) (**Appendix 1**).
- 2.3 The Strategy focusses primarily on driving forward solutions for our residential properties, with a separate action plan in place for commercial waste and recycling from our offices, and with a clear procedure for the disposal of personal data.

3.0 RISK (Appendix 2)

4.0 COMPLIANCE (Appendix 3)

5.0 STRATEGY

- 5.1 GWHAs will work in partnership with key stakeholders to contribute towards delivery of the Scottish Government's aim of making Scotland a *zero-waste society with a circular economy*² by 2025:



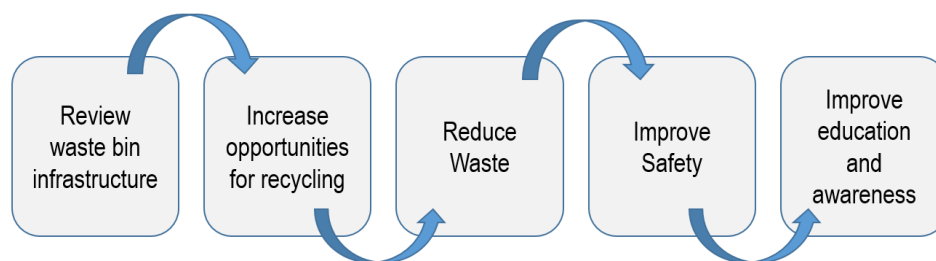
- 5.2 The association's 3-year strategy, which aligns to the Corporate Plan "Investing in the Future", reflects the principles of Glasgow City Council's (GCC) 2015-20 Waste Management Strategy³ which encompasses an ambitious programme for collection, recycling, bulk uplifts, community

¹ Scottish Social Housing Charter Service Satisfaction Indicator

² Scottish Government

³ GCC Cleansing and Waste Strategy Action Plan 2015-2020

clean-ups, smart bin technology, waste reduction and improved education and awareness; and is consistent with the Scottish Government's aim of influencing and enabling change through the principles of "Reduce/Recycle/Re-use/Repair" (the 4 R's)



5.3 GWHA's Strategy is expected to evolve to reflect the outcome of the Scottish Government's consultation "Strengthening fire safety for high rise domestic buildings" further to the review of fire safety⁴; and central to which is the position regarding storage, removal and enforced prohibition of combustible materials in common areas.

6.0 STRATEGY PRINCIPLES

6.1 Review Waste Bin Infrastructure

- 6.1.1 Having secured "early adopter" status, GWHA will liaise directly with GCC to support the local authority's plans for the replacement of all metal bins by November 2019. In the short-term this will require GWHA to lead (through GWEn where appropriate) on the reconfiguration of some back-court/bin stores to fit wheeled bins (with learning from the Wee Square pilot), and in the longer term the development of redesign solutions. Where bin stores are currently located in the basement of a building, external solutions will be proposed. **(Appendix 1)**
- 6.1.2 All new GWHA developments will be expected to meet the requirement for containment, storage and recycling.

6.2 Increase Opportunities for Recycling

- 6.2.1 GWHA will promote recycling amongst residents, and where practical, will increase the provision of recycling bins within our developments over the next three years.
- 6.2.2 Additionally, through our regular communication in newsletters, on the website and at relevant events, the association will raise awareness of GCC's strategy to promote recycling via increased facilities in public areas.

6.3 Reduce Waste

- 6.3.1 GWHA will develop initiatives around education and awareness, coordinated with GCC which will aim to reduce household waste.

6.4 Improve Safety

- 6.4.1 Where the kerb pull-out service is withdrawn by GCC⁵, a contractor will be appointed to ensure continuity in service, with the resulting cost recovered via service charges: this will be delivered in consultation with residents and as part of the bin replacement programme in partnership with GCC.

⁴ Review of the Fire Safety Regime for High Rise domestic buildings 19/12/18

⁵ Health and Safety Risk Assessment

6.4.2 Routine estate management inspections will inform decisions for either a zero tolerance or a managed use approach to common area storage. Fly tipping in basements represents a serious fire hazard. An enforcement strategy will be developed in the Estate Management Strategy⁶ which will address safety/trip hazards from general storage of bikes/prams in common areas.

6.4.3 Whilst bin replacement, bin store and back-court redesign will not in themselves eradicate problems, these measures will assist in curtailing problems associated with pest infestations, bin raiders and rough sleeping.

6.5 Improve Education and Awareness

6.5.1 Newsletters, website, alignment with GCC publicity, potential community sustainment initiatives aimed at building capacity in our communities. Promoting health & wellbeing.

7.0 COMMERCIAL WASTE

7.1 GWHA has contractors in place for confidential recycling and general recycling from 5 Royal Crescent. General Waste is collected as and when required. Non confidential documents are collected by GCC free of charge.

7.2 A review of concierge stations will ensure the uplift of shredded confidential waste and recycling waste.

7.3 There is an action plan for progression to a “paperless office” and for reduction of plastic use within offices.

8.0 INITIATIVES (Appendix 4)

9.0 PROCUREMENT

1.1 Procurement Compliance. Future procurement will be in line with the GWHA procurement strategy.

1.2 Procurement Delivery Plan in place for 2019/20 with progress reported to MC throughout the year.

1.3 Procurement principles. Procurement strategy to ensure contractors have their own waste management strategy.

10.0 DELEGATED AUTHORITY

Delegated authority is granted by the Management Committee to the Chief Executive and Executive Team for delivery of this Strategy.

Strategy Review Due: May 2020

⁶ Scheduled Q3 2019/20