

Who to Contact

If you need to report a pest issue within a residential property, fill in a [Report a Pest Form](#) on the Glasgow City Council website www.glasgow.gov.uk/pestcontrol or call 0141 287 1059 option 4.

If your bin collection is missed, please report this as soon as possible on Glasgow City Council website using the online form at www.glasgow.gov.uk/missedbincollection

NRS Public Health may be able to assist in cases where there is a significant amount of waste, rubbish or other food sources at a location that may encourage rats. This might be a backcourt filled with black bags or a large fly tip area. They may also be able to assist if you suspect that a business or shop is encouraging pests/rats by poor waste management. If you have the property address you can email NRS Public Health at LES-PublicHealth@glasgow.gov.uk or by calling 0141 287 1059.

MyGlasgow App

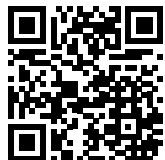
You can use our app for a whole range of services, from requesting a bulky waste collection to reporting fly tipping or graffiti. Our “More Services” section also has handy links to useful information.



You can download MyGlasgow App

from the App store and Google Play

To download the document in Arabic, Kurdish and Mandarin please scan the QR Code



RODENT CONTROL

Information and Advice on how to control/prevent rats



Introduction

Pests such as rats are always present in urban areas, and we know that it can be distressing seeing rats in your neighbourhood.

Rats seek out food, water and shelter. Sewers and drains are common rat dwellings, as well as hidey holes in sheds and outbuildings. We need to treat the source, which may include structures or holes that rats can live and shelter in.



Prevention is the best long term solution to get rid of rats. Everyone must work together to help control rats. It is easier to prevent infestations than to remove them. Killing them is not a long term solution as other rats will simply move into the newly available spaces if the food sources and shelter remain.

Treatment

We strongly recommend that residents and businesses get treatment conducted on their property if they have any concerns. The more people who have treatment conducted, the sooner the problem will be resolved.

Please note that Neighbourhoods, Regeneration and Sustainability (NRS) Pest Control **CANNOT** put poison and traps in open spaces such as back lanes and spare ground as this poses a risk to pets and wildlife, and people.

Prevention

Incorrect storage of business and household waste, fly tipping and littering can make pest problems worse by encouraging rats. Waste should be bagged, and placed in a suitable bin and bin lids should be kept closed at all times. Bagged waste should **never** be placed outside the bin.



To reduce the risk of rats affecting your area take the following steps:

- Keep your garden free of waste and rubbish
- Place all rubbish in your bins and keep the lids closed, particularly the food and garden waste (brown) bin and residual waste (green) bin
- If you have waste, you cannot fit in your bin you can take this to one of our Household Waste Recycling Centres (HWRC) free of charge. However, if you use your recycling bins to sort your rubbish, you should have enough space in your residual green (green) bin
- If you put out seeds or nuts for birds and other wildlife, clear any leftover food away at the end of the day. Rats will leave their nest at night to look for food and will eat any food that falls from wildlife feeders or tables. If you do not clear food away before night fall you will be **feeding the rats rather than the birds**
- Keep bins away from a fence or wall where possible as rats can climb then jump onto a bin to reach food
- Rats only need a gap of 15 mm to get through to gain access, so to prevent any access to your house seal up any gaps in walls or around pipes with cement mortar.
N.B Foam sealant is not rodent proof

