

ASSURANCE STATEMENT 2019

GWHA's Management Committee has the necessary level of assurance to report compliance with the regulatory requirements of Chapter 3 of the Regulatory Framework; the Standards of Governance and Financial Management; and the Constitutional Requirements for RSLs.

Our Statement is corroborated by a robust strategic management and governance framework including performance bench-marking, routine risk review, and compliance self-assessment against legislation, regulatory requirements and best practice. Independent specialist advisors support complex decision-making, with systems and external audit providing additional scrutiny and validation.

The independent monitoring of service satisfaction, and reports from our consultation and engagement measures are reflected in our decision-making; and feedback and learning from complaints support our culture of continuous improvement.

We are satisfied that the actions identified in our Plans are not material, and will serve to enhance our compliance. We recognise that we are required to notify the Scottish Housing Regulator of any changes in our compliance during the year, and we are assured that the appropriate arrangements are in place in the event this is necessary.

Steve Jenkins
(Chairperson)

On behalf of GWHA's Management Committee
Management Committee Meeting: Tuesday, 24th September 2019