

Ms Elaine Travers
Chief Executive
Glasgow West Housing Association
5 Royal Crescent
Glasgow, G3 7SL

24 March 2020

Dear Elaine

Annual Assurance Statement – our feedback to Glasgow West Housing Association

Thank you for submitting your Annual Assurance Statement (AAS) on 26 October 2019.

We have now considered all of the AASs which landlords provided to us. We shared some frequently asked questions (FAQs) on our website ([here](#)) and we said we would provide landlords with feedback on the 2019 AAS. I am now writing to give this feedback about your AAS. We hope this will be helpful when you submit your next AAS by 31st October 2020.

What your AAS needed to cover

The statutory guidance ([here](#)) on AAS sets out clearly what your AAS needs to cover. It should have confirmed that the governing body has seen appropriate assurance that you comply with:

- all of the relevant requirements set out at chapter 3 of the Framework ([here](#));
- all relevant standards and outcomes in the Scottish Social Housing Charter;
- all relevant legislative duties; and
- the Standards of Governance and Financial Management

Your statement also needed to:

- set out any areas where you do not materially comply, describe briefly how you are planning to improve in those areas and the timeframe for improvement;
- confirm that you have seen and considered appropriate evidence to support the level of assurance you have;
- confirm the date of the meeting of your governing body at which you considered and agreed the Statement; and
- sign the statement. This should be by your Chairperson.

Our feedback

Reviewing your statement we found that your statement covered all of the areas required by the statutory guidance.

I hope this feedback will be helpful to you as you prepare your next AAS. If you have any questions about our feedback please contact me at nicola.harcus@shr.gov.scot or 0141 242 5635.

In the meantime, we have considered your AAS as part of our annual risk assessment and we will publish the outcomes from this in your engagement plan. For RSLs these will include a regulatory status. We will share the updated engagement plan with you prior to publication.

Yours sincerely



Nicola Harcus
Scottish Housing Regulator